



PSA announces a successful new program to recognize the Top Techs in the service industry!



(Left to right: James Carmack, Gary David, Paul Baeder, Ed Baran, Steve Buth, along with coordinators Jake Burkholder and Woody Holloway)

PSA at their annual convention in Miami recently introduced an exciting new program to encourage the best technicians to show their stuff! Dubbed the “**Top Tech**” competition, it was introduced at the recent NASC 2013 convention in Miami this month. 1st Source Servall sponsored this year’s competition.

Several techs competed to see who was the most professional. They not only had to pass a difficult written exam, but also had to demonstrate their technical and professional prowess in a service call scenario.

Five finalists made the grade to proceed to the hands-on competition:

Each of the finalists had to de-bug a washing machine with a customer looking on and providing distractions.

Three judges were looking on as each finalist performed a routine service call, judging everything from appearance to proficiency. Only one technician was chosen as Top Tech based on a superior score in several categories.



(Steve Buth, as contestant #1. Diane Burkholder, as the customer)



This year's winner was Edward Baran. He was awarded a \$500 prize from 1st Source Servall for his proficiency and professionalism!

As more technicians step forward and compete in next year's event, the prizes will get

better and better! All that is required to enter the competition is that you be a Master Certified Technician (MCAP). If necessary, you may take the MCAP test at the convention before the Top Tech competition. Come let your skills shine!

Stay tuned for the upcoming announcement of our next NASC convention date & location!

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