

PSA Hall of Fame Nominee

Wayne Markman CET, MST

190 Remus Rd.
Cheshire, CT 06410



Wayne Markman was a personal friend of mine and also to many of you. He was a man of tremendous integrity and commitment to our industry. His desire to help all of the individuals who are engaged in the service industry was without exception. Wayne spent 20 years as a member of the PSA Board of Directors and during that time he participated in the development of the Certified Appliance Professional program and the Certified Service Manager program. Wayne along with Carl Brown represented the electronics segment of our industry on the PSA Board. Wayne received many awards from PSA including the President's Award and the Director's Award for his contributions.

Wayne was always available to help out in any capacity that would further the betterment of conditions in our industry. His friendly and open personality will leave a void in all of us and in the industry.

Wayne S. Markman, 62, of Cheshire, CT passed away on Wednesday, February 12, 2014

Ron Sawyer
PSA

CAREER HIGHLIGHTS

- Managed successful factory authorized service center for 30 years
- Provided technical training and customer relations seminars at industry conventions
- Hands on experience in-home and in-shop repairing video product

PROFESSIONAL EXPERIENCE

Elwin Electronics, Warwick, RI January 2009-2012

Manager/ Lead Technician, in-shop and on-site repairs of television and video products
Train apprentice technicians and oversee entire technical staff including repair of problem cases

Owner/ Lead Technician, 1974 - 2004

Markman TV Inc., Hamden, CT

Managed factory authorized service facility covering southern Connecticut. Provided warranty fulfillment and out of warranty service for major manufacturers Responsible for training new and current technicians on new and emerging technology. Responsible for computer maintenance and training of staff with management software and electronic service data

EDUCATION AND PROFESSIONAL TRAINING

- Attended Southern Connecticut State College 1969-1971
- Attended available manufacturer training class for video and audio product from 1970 to present including Sony, Panasonic, Zenith, RCA, Hitachi, Toshiba, Philips, Mitsubishi, LG

PROFESSIONAL AFFILIATIONS

- President TELSA (The Electronic Service Association) of Connecticut 1994-1995
- Region Director NESDA (National Electronics Service Dealers Association) 1991-1998
- Board member PSA (Professional Service Association) 1992 - 2012
- President NESDA 1998-2000
- Industry Relations Chairman, NESDA 2000-2012

AWARDS AND HONORS

- 1994 NESDA Person of the Year
- 1994 PSA Leadership Award
- 1999 PSA Industry Service Award
- 1995 JVC Service Advisory Council Member
- 2000 NESDA Outstanding Officer Award

- 2001 NESDA Outstanding Committee Chairperson Award
- 2000-2001 Hitachi Executive Service Conference
- 2002 Hitachi Engineering Conference
- 2002 NESDA Outstanding Committee Chairperson Award
- 2005 NESDA President's Award
- 2005, 2008 Richard Mildenberger Outstanding NESDA Officer Award

CERTIFICATIONS

ISCET Associate Certified Electronic Technician

ISCET Journeyman Certified Electronic Technician

ISCET Media Systems Technician

State of CT V1 Unrestricted TV & Radio Technician License