

PSA Flat Rate Guide



Presented by Tom Lundin



What is it?

- A guide outlining your company's labor rate structure
- Adjustable guide customized to your market conditions
- A guide that provides pricing for standard and premium appliance repairs



What does it include...

- Service Rate - total rate to be charged for trip, diagnosis and labor for this job code.
- Repair Labor - actual labor charge for the repair (Service Rate minus Trip and Diagnosis)
- Zone 2 Rate- rate you would charge if traveling a long distance or working in an area where parking is limited, it is the Service Rate plus the Zone 2 charge



What does it include...

- 2nd Repair Same Unit- the percentage of the repair labor that would be used if performing multiple repairs on 1 unit
- Multi Appliance Rate -the charge when working on multiple units in 1 home, it is the Service Rate minus the Trip charge



Included Service Rates

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

- Service Rate** = This is the total rate to be charged for trip, diagnosis and labor for this job code.
- Repair Labor** = This is the actual labor charge for the repair (Service Rate minus Trip and Diagnosis)
- 2nd Repair Same Unit** = This is a percentage (which you can set) of the repair labor, this would be used if performing multiple repairs on 1 unit
- Multi Appliance Rate** = This is the charge when working on multiple units in 1 home, it is the Service Rate minus the Trip charge (you would charge the full Service Rate on the 1st unit and this rate on each additional unit.
- Zone 2 Rate** = This is the rate you would charge if traveling a long distance or working in an area where parking is limited, it is the Service Rate plus your Zone 2 charge from the price tables



Adjustable Fields

- Trip Charge
- Diagnostic Charge
- Rate per 10 minutes
- Pull Out Charge
- Zone 2 Charge
- 2nd Repair, Same Unit



Adjustable Fields

- Sealed System
- Recovery Charge
- Sealed Systems and Supplies
- Different Refrigerant Costs

A Look into the Guide

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

	STANDARD	PREMIUM	TIME IN	
			MINUTES	STANDARD PREMIUM
TRIP CHARGE	\$ 46.00	\$ 46.00	TC	\$ 91.00 \$ 91.00
DIAGNOSIS CHARGE	\$ 45.00	\$ 45.00	10	\$ 110.50 \$ 115.50
			15	\$ 120.25 \$ 127.75
			20	\$ 130.00 \$ 140.00
RATE PER 10 MIN	\$ 19.50	\$ 24.50	25	\$ 139.75 \$ 152.25
HOURLY RATE	\$ 117.00	\$ 147.00	30	\$ 149.50 \$ 164.50
			35	\$ 159.25 \$ 176.75
PULL OUT CHARGE	\$ 30.00		40	\$ 169.00 \$ 189.00
			45	\$ 178.75 \$ 201.25
ZONE 2 CHARGE	\$ 25.00	\$ 25.00	50	\$ 188.50 \$ 213.50
			55	\$ 198.25 \$ 225.75
2nd REPAIR SAME UNIT PERCENTAGE	30%	30%	60	\$ 208.00 \$ 238.00
			70	\$ 227.50 \$ 262.50
SEALED SYSTEM	\$ 295.00	\$ 410.00	75	\$ 237.25 \$ 274.75
			90	\$ 266.50 \$ 311.50
RECOVERY CHARGE	\$ 29.95	\$ 29.95	105	\$ 295.75 \$ 348.25
			120	\$ 325.00 \$ 385.00
SEALED SYSTEM SUPPLIES	\$ 10.00		135	\$ 354.25 \$ 409.50
			150	\$ 383.50 \$ 458.50
REFRIGERANT R12	\$ -		165	\$ 412.75 \$ 495.25
REFRIGERANT R22	\$ -		180	\$ 442.00 \$ 532.00
REFRIGERANT R134A	\$ -		195	\$ 471.25 \$ 568.75
REFRIGERANT R414	\$ -		210	\$ 500.50 \$ 605.50
			225	\$ 529.75 \$ 642.25
			240	\$ 559.00 \$ 679.00
			255	\$ 588.25 \$ 715.75
			270	\$ 617.50 \$ 752.50
			285	\$ 646.75 \$ 789.25
			300	\$ 676.00 \$ 826.00
			315	\$ 705.25 \$ 862.75
			330	\$ 734.50 \$ 899.50
			345	\$ 763.75 \$ 936.25
			360	\$ 793.00 \$ 973.00
			375	\$ 822.25 \$ 1,009.75
			390	\$ 851.50 \$ 1,046.50
			405	\$ 880.75 \$ 1,083.25
			420	\$ 910.00 \$ 1,120.00
			450	\$ 968.50 \$ 1,193.50

See the Rates

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

			TIME IN	
	STANDARD	PREMIUM	MINUTES	STANDARD PREMIUM
TRIP CHARGE	\$ 46.00	\$ 46.00	TC	\$ 91.00 \$ 91.00
DIAGNOSIS CHARGE	\$ 45.00	\$ 45.00	10	\$ 110.50 \$ 115.50
RATE PER 10 MIN	\$ 19.50	\$ 24.50	15	\$ 120.25 \$ 127.75
HOURLY RATE	\$ 117.00	\$ 147.00	20	\$ 130.00 \$ 140.00
PULL OUT CHARGE	\$ 30.00		25	\$ 139.75 \$ 152.25
ZONE 2 CHARGE	\$ 25.00	\$ 25.00	30	\$ 149.50 \$ 164.50
2nd REPAIR SAME UNIT PERCENTAGE	30%	30%	35	\$ 159.25 \$ 176.75
SEALED SYSTEM	\$ 295.00	\$ 410.00	40	\$ 169.00 \$ 189.00
RECOVERY CHARGE	\$ 29.95	\$ 29.95	45	\$ 178.75 \$ 201.25
SEALED SYSTEM SUPPLIES	\$ 10.00		50	\$ 188.50 \$ 213.50
REFRIGERANT R12	\$ -		55	\$ 198.25 \$ 225.75
REFRIGERANT R22	\$ -		60	\$ 208.00 \$ 238.00
REFRIGERANT R134A	\$ -		70	\$ 227.50 \$ 262.50
REFRIGERANT R414	\$ -		75	\$ 237.25 \$ 274.75
			90	\$ 266.50 \$ 311.50
			105	\$ 295.75 \$ 348.25
			120	\$ 325.00 \$ 385.00
			135	\$ 354.25 \$ 409.50
			150	\$ 383.50 \$ 458.50
			165	\$ 412.75 \$ 495.25
			180	\$ 442.00 \$ 532.00
			195	\$ 471.25 \$ 568.75
			210	\$ 500.50 \$ 605.50
			225	\$ 529.75 \$ 642.25
			240	\$ 559.00 \$ 679.00
			255	\$ 588.25 \$ 715.75
			270	\$ 617.50 \$ 752.50
			285	\$ 646.75 \$ 789.25
			300	\$ 676.00 \$ 826.00
			315	\$ 705.25 \$ 862.75
			330	\$ 734.50 \$ 899.50
			345	\$ 763.75 \$ 936.25
			360	\$ 793.00 \$ 973.00
			375	\$ 822.25 \$ 1,009.75
			390	\$ 851.50 \$ 1,046.50
			405	\$ 880.75 \$ 1,083.25
			420	\$ 910.00 \$ 1,120.00
			450	\$ 968.50 \$ 1,193.50

See the Guide

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

WASHING MACHINES

REPAIR CODE	REPAIR DESCRIPTION	SERVICE RATE	REPAIR LABOR	2nd REPAIR SAME UNIT	MULTI APPL RATE	ZONE 2 RATE
AW 1010	DIAGNOSE PROBLEM / CUSTOMER EDUCATION / KNOB REPL	\$91.00			\$45.00	\$116.00
AW 1015	ADJUST OR LEVEL WASHER	\$130.00	\$39.00	\$11.70	\$84.00	\$155.00
AW 1020	BELT (REAR ACCESS)	\$176.75	\$85.75	\$25.73	\$130.75	\$201.75
AW 1030	BELT (FRONT ACCESS)	\$149.50	\$58.50	\$17.55	\$103.50	\$174.50
AW 1040	BELT IDLER PULLEY ASSEMBLY	\$149.50	\$58.50	\$17.55	\$103.50	\$174.50
AW 1050	BRAKE ASSEMBLY	\$169.00	\$78.00	\$23.40	\$123.00	\$194.00
AW 1060	CLEAN OUT DRAIN PUMP	\$139.75	\$48.75	\$14.63	\$93.75	\$164.75
AW 1070	CLUTCH ASSEMBLY	\$159.25	\$68.25	\$20.48	\$113.25	\$184.25
AW 1080	CONTROL PANEL ASSEMBLY	\$159.25	\$68.25	\$20.48	\$114.25	\$184.25
AW 1090	DOOR ASSEMBLY (FRONT LOAD)	\$152.25	\$61.25	\$18.38	\$107.25	\$177.25
AW 1100	DOOR INTERLOCK SWITCH (ASKO FRONT LOAD)	\$201.25	\$110.25	\$33.08	\$155.25	\$226.25
AW 1110	DOOR INTERLOCK SWITCH (FRONT LOAD)	\$169.00	\$78.00	\$23.40	\$123.00	\$194.00
AW 1120	DOOR INTERLOCK SWITCH (TOP LOAD)	\$149.50	\$58.50	\$17.55	\$103.50	\$174.50
AW 1130	DRAIN PUMP / REPLACE (FRONT LOAD)	\$176.75	\$85.75	\$25.73	\$130.75	\$201.75
AW 1140	DRAIN PUMP REPLACE (TOP LOAD)	\$159.25	\$68.25	\$20.48	\$113.25	\$184.25
AW 1150	DRAIN PUMP / REPLACE (REAR ACCESS)	\$189.00	\$98.00	\$29.40	\$143.00	\$214.00
AW 1160	DRAIN PUMP BELT DRIVE / REPLACE	\$169.00	\$78.00	\$23.40	\$123.00	\$194.00
AW 1170	DRAIN LINE CLEAN OUT	\$152.25	\$61.25	\$18.38	\$106.25	\$177.25
AW 1180	DRIVE COUPLER	\$159.25	\$68.25	\$20.48	\$113.25	\$184.25
AW 1190	ELECTRONIC CONTROL OR TIMER ASSY	\$169.00	\$78.00	\$23.40	\$123.00	\$194.00
AW 1200	ELECTRONIC CONTROL OR TIMER ASSY (COMPACT UNITS)	\$201.25	\$110.25	\$33.08	\$156.25	\$226.25
AW 1210	ELECTRONIC MOTOR CONTROL BOARD (FRONT ACCESS)	\$159.25	\$68.25	\$20.48	\$113.25	\$184.25
AW 1220	ELECTRONIC MOTOR CONTROL BOARD (REAR ACCESS)	\$189.00	\$98.00	\$29.40	\$143.00	\$214.00
AW 1230	FILL HOSE OR FILTER SCREEN REPLACE OR CLEAN	\$130.00	\$39.00	\$11.70	\$84.00	\$155.00
AW 1240	FILL VALVE (FRONT LOAD)	\$169.00	\$78.00	\$23.40	\$123.00	\$194.00
AW 1250	FILL VALVE (TOP LOAD)	\$149.50	\$58.50	\$17.55	\$103.50	\$174.50
AW 1260	FRONT BOOT SEAL	\$189.00	\$98.00	\$29.40	\$143.00	\$214.00
AW 1270	FRONT BOOT SEAL (ASKO)	\$164.50	\$73.50	\$22.05	\$118.50	\$189.50
AW 1280	HALL SENSOR	\$159.25	\$68.25	\$20.48	\$113.25	\$184.25
AW 1290	HOSE (INTERIOR OR DRAIN) REPAIR OR REPLACE	\$149.50	\$58.50	\$17.55	\$103.50	\$174.50



Let's See How it Works

- Input your charge into the corresponding adjustable field and hit enter or tab to calculate your company's price system
- You can set separate rates for standard and premium appliances

Set the Rates

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

	STANDARD	PREMIUM	TIME IN	
			MINUTES	STANDARD PREMIUM
TRIP CHARGE	\$ 40.00	\$ 43.00	TC	\$ 85.00 \$ 88.00
DIAGNOSIS CHARGE	\$ 45.00	\$ 45.00	10	\$ 104.50 \$ 112.50
RATE PER 10 MIN	\$ 19.50	\$ 24.50	15	\$ 114.25 \$ 124.75
HOURLY RATE	\$ 117.00	\$ 147.00	20	\$ 124.00 \$ 137.00
PULL OUT CHARGE	\$ 30.00		25	\$ 133.75 \$ 149.25
ZONE 2 CHARGE	\$ 25.00	\$ 25.00	30	\$ 143.50 \$ 161.50
2nd REPAIR SAME UNIT PERCENTAGE	30%	30%	35	\$ 153.25 \$ 173.75
SEALED SYSTEM	\$ 295.00	\$ 410.00	40	\$ 163.00 \$ 186.00
RECOVERY CHARGE	\$ 29.95	\$ 29.95	45	\$ 172.75 \$ 198.25
SEALED SYSTEM SUPPLIES	\$ 10.00		50	\$ 182.50 \$ 210.50
REFRIGERANT R12	\$ -		55	\$ 192.25 \$ 222.75
REFRIGERANT R22	\$ -		60	\$ 202.00 \$ 235.00
REFRIGERANT R134A	\$ -		70	\$ 221.50 \$ 259.50
REFRIGERANT R414	\$ -		75	\$ 231.25 \$ 271.75
			90	\$ 260.50 \$ 308.50
			105	\$ 289.75 \$ 345.25
			120	\$ 319.00 \$ 382.00
			135	\$ 348.25 \$ 406.50
			150	\$ 377.50 \$ 455.50
			165	\$ 406.75 \$ 492.25
			180	\$ 436.00 \$ 529.00
			195	\$ 465.25 \$ 565.75
			210	\$ 494.50 \$ 602.50
			225	\$ 523.75 \$ 639.25
			240	\$ 553.00 \$ 676.00
			255	\$ 582.25 \$ 712.75
			270	\$ 611.50 \$ 749.50
			285	\$ 640.75 \$ 786.25
			300	\$ 670.00 \$ 823.00
			315	\$ 699.25 \$ 859.75
			330	\$ 728.50 \$ 896.50
			345	\$ 757.75 \$ 933.25
			360	\$ 787.00 \$ 970.00
			375	\$ 816.25 \$ 1,006.75
			390	\$ 845.50 \$ 1,043.50
			405	\$ 874.75 \$ 1,080.25
			420	\$ 904.00 \$ 1,117.00
			450	\$ 962.50 \$ 1,190.50

See Your Rates

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

WASHING MACHINES

REPAIR CODE	REPAIR DESCRIPTION	SERVICE RATE	REPAIR LABOR	2nd REPAIR SAME UNIT	MULTI APPL RATE	ZONE 2 RATE
AW 1010	DIAGNOSE PROBLEM / CUSTOMER EDUCATION / KNOB REPL	\$85.00			\$45.00	\$110.00
AW 1015	ADJUST OR LEVEL WASHER	\$115.00	\$30.00	\$9.00	\$72.00	\$140.00
AW 1020	BELT (REAR ACCESS)	\$158.00	\$70.00	\$21.00	\$115.00	\$183.00
AW 1030	BELT (FRONT ACCESS)	\$130.00	\$45.00	\$13.50	\$90.00	\$155.00
AW 1040	BELT IDLER PULLEY ASSEMBLY	\$130.00	\$45.00	\$13.50	\$87.00	\$155.00
AW 1050	BRAKE ASSEMBLY	\$145.00	\$60.00	\$18.00	\$102.00	\$170.00
AW 1060	CLEAN OUT DRAIN PUMP	\$122.50	\$37.50	\$11.25	\$79.50	\$147.50
AW 1070	CLUTCH ASSEMBLY	\$137.50	\$52.50	\$15.75	\$94.50	\$162.50
AW 1080	CONTROL PANEL ASSEMBLY	\$137.50	\$52.50	\$15.75	\$92.50	\$162.50
AW 1090	DOOR ASSEMBLY (FRONT LOAD)	\$138.00	\$50.00	\$15.00	\$93.00	\$163.00
AW 1100	DOOR INTERLOCK SWITCH (ASKO FRONT LOAD)	\$178.00	\$90.00	\$27.00	\$135.00	\$203.00
AW 1110	DOOR INTERLOCK SWITCH (FRONT LOAD)	\$145.00	\$60.00	\$18.00	\$105.00	\$170.00
AW 1120	DOOR INTERLOCK SWITCH (TOP LOAD)	\$130.00	\$45.00	\$13.50	\$90.00	\$155.00
AW 1130	DRAIN PUMP / REPLACE (FRONT LOAD)	\$158.00	\$70.00	\$21.00	\$118.00	\$183.00
AW 1140	DRAIN PUMP REPLACE (TOP LOAD)	\$137.50	\$52.50	\$15.75	\$97.50	\$162.50
AW 1150	DRAIN PUMP / REPLACE (REAR ACCESS)	\$168.00	\$80.00	\$24.00	\$125.00	\$193.00
AW 1160	DRAIN PUMP BELT DRIVE / REPLACE	\$145.00	\$60.00	\$18.00	\$105.00	\$170.00
AW 1170	DRAIN LINE CLEAN OUT	\$138.00	\$50.00	\$15.00	\$95.00	\$163.00
AW 1180	DRIVE COUPLER	\$137.50	\$52.50	\$15.75	\$97.50	\$162.50
AW 1190	ELECTRONIC CONTROL OR TIMER ASSY	\$145.00	\$60.00	\$18.00	\$105.00	\$170.00
AW 1200	ELECTRONIC CONTROL OR TIMER ASSY (COMPACT UNITS)	\$178.00	\$90.00	\$27.00	\$133.00	\$203.00
AW 1210	ELECTRONIC MOTOR CONTROL BOARD (FRONT ACCESS)	\$137.50	\$52.50	\$15.75	\$94.50	\$162.50
AW 1220	ELECTRONIC MOTOR CONTROL BOARD (REAR ACCESS)	\$168.00	\$80.00	\$24.00	\$125.00	\$193.00
AW 1230	FILL HOSE OR FILTER SCREEN REPLACE OR CLEAN	\$115.00	\$30.00	\$9.00	\$72.00	\$140.00
AW 1240	FILL VALVE (FRONT LOAD)	\$145.00	\$60.00	\$18.00	\$105.00	\$170.00
AW 1250	FILL VALVE (TOP LOAD)	\$130.00	\$45.00	\$13.50	\$90.00	\$155.00
AW 1260	FRONT BOOT SEAL	\$168.00	\$80.00	\$24.00	\$125.00	\$193.00
AW 1270	FRONT BOOT SEAL (ASKO)	\$148.00	\$60.00	\$18.00	\$105.00	\$173.00
AW 1280	HALL SENSOR	\$137.50	\$52.50	\$15.75	\$94.50	\$162.50
AW 1290	HOSE (INTERIOR OR DRAIN) REPAIR OR REPLACE	\$130.00	\$45.00	\$13.50	\$87.00	\$155.00

Change the Trip Charge

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

	STANDARD	PREMIUM	TIME IN	
			MINUTES	STANDARD PREMIUM
TRIP CHARGE	\$ 46.00	\$ 46.00	TC	\$ 91.00 \$ 91.00
DIAGNOSIS CHARGE	\$ 45.00	\$ 45.00	10	\$ 110.50 \$ 115.50
RATE PER 10 MIN	\$ 19.50	\$ 24.50	15	\$ 120.25 \$ 127.75
HOURLY RATE	\$ 117.00	\$ 147.00	20	\$ 130.00 \$ 140.00
PULL OUT CHARGE	\$ 30.00		25	\$ 139.75 \$ 152.25
ZONE 2 CHARGE	\$ 25.00	\$ 25.00	30	\$ 149.50 \$ 164.50
2nd REPAIR SAME UNIT PERCENTAGE	30%	30%	35	\$ 159.25 \$ 176.75
SEALED SYSTEM	\$ 295.00	\$ 410.00	40	\$ 169.00 \$ 189.00
RECOVERY CHARGE	\$ 29.95	\$ 29.95	45	\$ 178.75 \$ 201.25
SEALED SYSTEM SUPPLIES	\$ 10.00		50	\$ 188.50 \$ 213.50
REFRIGERANT R12	\$ -		55	\$ 198.25 \$ 225.75
REFRIGERANT R22	\$ -		60	\$ 208.00 \$ 238.00
REFRIGERANT R134A	\$ -		70	\$ 227.50 \$ 262.50
REFRIGERANT R414	\$ -		75	\$ 237.25 \$ 274.75
			90	\$ 266.50 \$ 311.50
			105	\$ 295.75 \$ 348.25
			120	\$ 325.00 \$ 385.00
			135	\$ 354.25 \$ 409.50
			150	\$ 383.50 \$ 458.50
			165	\$ 412.75 \$ 495.25
			180	\$ 442.00 \$ 532.00
			195	\$ 471.25 \$ 568.75
			210	\$ 500.50 \$ 605.50
			225	\$ 529.75 \$ 642.25
			240	\$ 559.00 \$ 679.00
			255	\$ 588.25 \$ 715.75
			270	\$ 617.50 \$ 752.50
			285	\$ 646.75 \$ 789.25
			300	\$ 676.00 \$ 826.00
			315	\$ 705.25 \$ 862.75
			330	\$ 734.50 \$ 899.50
			345	\$ 763.75 \$ 936.25
			360	\$ 793.00 \$ 973.00
			375	\$ 822.25 \$ 1,009.75
			390	\$ 851.50 \$ 1,046.50
			405	\$ 880.75 \$ 1,083.25
			420	\$ 910.00 \$ 1,120.00
			450	\$ 968.50 \$ 1,193.50

See the New Rates

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

	STANDARD	PREMIUM	TIME IN	
			MINUTES	STANDARD PREMIUM
TRIP CHARGE	\$ 46.00	\$ 46.00	TC	\$ 91.00 \$ 91.00
DIAGNOSIS CHARGE	\$ 45.00	\$ 45.00	10	\$ 110.50 \$ 115.50
RATE PER 10 MIN	\$ 19.50	\$ 24.50	15	\$ 120.25 \$ 127.75
HOURLY RATE	\$ 117.00	\$ 147.00	20	\$ 130.00 \$ 140.00
PULL OUT CHARGE	\$ 30.00		25	\$ 139.75 \$ 152.25
ZONE 2 CHARGE	\$ 25.00	\$ 25.00	30	\$ 149.50 \$ 164.50
2nd REPAIR SAME UNIT PERCENTAGE	30%	30%	35	\$ 159.25 \$ 176.75
SEALED SYSTEM	\$ 295.00	\$ 410.00	40	\$ 169.00 \$ 189.00
RECOVERY CHARGE	\$ 29.95	\$ 29.95	45	\$ 178.75 \$ 201.25
SEALED SYSTEM SUPPLIES	\$ 10.00		50	\$ 188.50 \$ 213.50
REFRIGERANT R12	\$ -		55	\$ 198.25 \$ 225.75
REFRIGERANT R22	\$ -		60	\$ 208.00 \$ 238.00
REFRIGERANT R134A	\$ -		70	\$ 227.50 \$ 262.50
REFRIGERANT R414	\$ -		75	\$ 237.25 \$ 274.75
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			120	\$ 325.00 \$ 385.00
			135	\$ 354.25 \$ 409.50
			150	\$ 383.50 \$ 458.50
			165	\$ 412.75 \$ 495.25
			180	\$ 442.00 \$ 532.00
			195	\$ 471.25 \$ 568.75
			210	\$ 500.50 \$ 605.50
			225	\$ 529.75 \$ 642.25
			240	\$ 559.00 \$ 679.00
			255	\$ 588.25 \$ 715.75
			270	\$ 617.50 \$ 752.50
			285	\$ 646.75 \$ 789.25
			300	\$ 676.00 \$ 826.00
			315	\$ 705.25 \$ 862.75
			330	\$ 734.50 \$ 899.50
			345	\$ 763.75 \$ 936.25
			360	\$ 793.00 \$ 973.00
			375	\$ 822.25 \$ 1,009.75
			390	\$ 851.50 \$ 1,046.50
			405	\$ 880.75 \$ 1,083.25
			420	\$ 910.00 \$ 1,120.00
			450	\$ 968.50 \$ 1,193.50

Change the Hourly Rate

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

			TIME IN	
	STANDARD	PREMIUM	MINUTES	STANDARD PREMIUM
TRIP CHARGE	\$ 40.00	\$ 43.00	TC	\$ 85.00 \$ 88.00
DIAGNOSIS CHARGE	\$ 45.00	\$ 45.00	10	\$ 100.00 \$ 108.00
RATE PER 10 MIN	\$ 15.00	\$ 20.00	15	\$ 107.50 \$ 118.00
HOURLY RATE	\$ 90.00	\$ 120.00	20	\$ 115.00 \$ 128.00
PULL OUT CHARGE	\$ 30.00		25	\$ 122.50 \$ 138.00
ZONE 2 CHARGE	\$ 25.00	\$ 25.00	30	\$ 130.00 \$ 148.00
2nd REPAIR SAME UNIT PERCENTAGE	30%	30%	35	\$ 137.50 \$ 158.00
SEALED SYSTEM	\$ 295.00	\$ 410.00	40	\$ 145.00 \$ 168.00
RECOVERY CHARGE	\$ 29.95	\$ 29.95	45	\$ 152.50 \$ 178.00
SEALED SYSTEM SUPPLIES	\$ 10.00		50	\$ 160.00 \$ 188.00
REFRIGERANT R12	\$ -		55	\$ 167.50 \$ 198.00
REFRIGERANT R22	\$ -		60	\$ 175.00 \$ 208.00
REFRIGERANT R134A	\$ -		70	\$ 190.00 \$ 228.00
REFRIGERANT R414	\$ -		75	\$ 197.50 \$ 238.00
			90	\$ 220.00 \$ 268.00
			105	\$ 242.50 \$ 298.00
			120	\$ 265.00 \$ 328.00
			135	\$ 287.50 \$ 348.00
			150	\$ 310.00 \$ 388.00
			165	\$ 332.50 \$ 418.00
			180	\$ 355.00 \$ 448.00
			195	\$ 377.50 \$ 478.00
			210	\$ 400.00 \$ 508.00
			225	\$ 422.50 \$ 538.00
			240	\$ 445.00 \$ 568.00
			255	\$ 467.50 \$ 598.00
			270	\$ 490.00 \$ 628.00
			285	\$ 512.50 \$ 658.00
			300	\$ 535.00 \$ 688.00
			315	\$ 557.50 \$ 718.00
			330	\$ 580.00 \$ 748.00
			345	\$ 602.50 \$ 778.00
			360	\$ 625.00 \$ 808.00
			375	\$ 647.50 \$ 838.00
			390	\$ 670.00 \$ 868.00
			405	\$ 692.50 \$ 898.00
			420	\$ 715.00 \$ 928.00
			450	\$ 760.00 \$ 988.00

See Your New Rates

PSA NATIONAL APPLIANCE FLAT RATE GUIDE

WASHING MACHINES

REPAIR CODE	REPAIR DESCRIPTION	SERVICE RATE	REPAIR LABOR	2nd REPAIR SAME UNIT	MULTI APPL RATE	ZONE 2 RATE
AW 1010	DIAGNOSE PROBLEM / CUSTOMER EDUCATION / KNOB REPL	\$85.00			\$45.00	\$110.00
AW 1015	ADJUST OR LEVEL WASHER	\$115.00	\$30.00	\$9.00	\$72.00	\$140.00
AW 1020	BELT (REAR ACCESS)	\$158.00	\$70.00	\$21.00	\$115.00	\$183.00
AW 1030	BELT (FRONT ACCESS)	\$130.00	\$45.00	\$13.50	\$90.00	\$155.00
AW 1040	BELT IDLER PULLEY ASSEMBLY	\$130.00	\$45.00	\$13.50	\$87.00	\$155.00
AW 1050	BRAKE ASSEMBLY	\$145.00	\$60.00	\$18.00	\$102.00	\$170.00
AW 1060	CLEAN OUT DRAIN PUMP	\$122.50	\$37.50	\$11.25	\$79.50	\$147.50
AW 1070	CLUTCH ASSEMBLY	\$137.50	\$52.50	\$15.75	\$94.50	\$162.50
AW 1080	CONTROL PANEL ASSEMBLY	\$137.50	\$52.50	\$15.75	\$92.50	\$162.50
AW 1090	DOOR ASSEMBLY (FRONT LOAD)	\$138.00	\$50.00	\$15.00	\$93.00	\$163.00
AW 1100	DOOR INTERLOCK SWITCH (ASKO FRONT LOAD)	\$178.00	\$90.00	\$27.00	\$135.00	\$203.00
AW 1110	DOOR INTERLOCK SWITCH (FRONT LOAD)	\$145.00	\$60.00	\$18.00	\$105.00	\$170.00
AW 1120	DOOR INTERLOCK SWITCH (TOP LOAD)	\$130.00	\$45.00	\$13.50	\$90.00	\$155.00
AW 1130	DRAIN PUMP / REPLACE (FRONT LOAD)	\$158.00	\$70.00	\$21.00	\$118.00	\$183.00
AW 1140	DRAIN PUMP REPLACE (TOP LOAD)	\$137.50	\$52.50	\$15.75	\$97.50	\$162.50
AW 1150	DRAIN PUMP / REPLACE (REAR ACCESS)	\$168.00	\$80.00	\$24.00	\$125.00	\$193.00
AW 1160	DRAIN PUMP BELT DRIVE / REPLACE	\$145.00	\$60.00	\$18.00	\$105.00	\$170.00
AW 1170	DRAIN LINE CLEAN OUT	\$138.00	\$50.00	\$15.00	\$95.00	\$163.00
AW 1180	DRIVE COUPLER	\$137.50	\$52.50	\$15.75	\$97.50	\$162.50
AW 1190	ELECTRONIC CONTROL OR TIMER ASSY	\$145.00	\$60.00	\$18.00	\$105.00	\$170.00
AW 1200	ELECTRONIC CONTROL OR TIMER ASSY (COMPACT UNITS)	\$178.00	\$90.00	\$27.00	\$133.00	\$203.00
AW 1210	ELECTRONIC MOTOR CONTROL BOARD (FRONT ACCESS)	\$137.50	\$52.50	\$15.75	\$94.50	\$162.50
AW 1220	ELECTRONIC MOTOR CONTROL BOARD (REAR ACCESS)	\$168.00	\$80.00	\$24.00	\$125.00	\$193.00
AW 1230	FILL HOSE OR FILTER SCREEN REPLACE OR CLEAN	\$115.00	\$30.00	\$9.00	\$72.00	\$140.00
AW 1240	FILL VALVE (FRONT LOAD)	\$145.00	\$60.00	\$18.00	\$105.00	\$170.00
AW 1250	FILL VALVE (TOP LOAD)	\$130.00	\$45.00	\$13.50	\$90.00	\$155.00
AW 1260	FRONT BOOT SEAL	\$168.00	\$80.00	\$24.00	\$125.00	\$193.00
AW 1270	FRONT BOOT SEAL (ASKO)	\$148.00	\$60.00	\$18.00	\$105.00	\$173.00
AW 1280	HALL SENSOR	\$137.50	\$52.50	\$15.75	\$94.50	\$162.50
AW 1290	HOSE (INTERIOR OR DRAIN) REPAIR OR REPLACE	\$130.00	\$45.00	\$13.50	\$87.00	\$155.00



How to use it...

- Input your charge into the corresponding adjustable field and hit enter or tab to calculate your company's price system
- Save your document
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Questions

Call 952-934-5522

Ask for Tom